

Raising Voices in Research Pledge

From the codesigned Raising Voices in Research Local Plan for Research, the following are recommendations by communities in the Hampshire and Isle of Wight Integrated Care System area about the actions and attitudes researchers should commit to, when seeking to engage their communities.

Incentives

The communities shared two main elements that either have or would encourage them to participate in research; financial compensation and making a positive difference. With this in mind they would like you to:

1. Budget for fair and appropriate financial compensation for participants
2. Focus on how the research will benefit us, our community and the wider impact and be clear and honest about this.

Feedback

It is important to us that the research process is more two-way

3. Plan and tell us how you will feedback on the research outcomes (including what the feedback will look like, when you will give it, who will give it and how the research outcomes will be used) and give us opportunity to feedback on the research process too.

Effective Communication

Clear and effective communication is a key consideration for many of us

4. Communicate with us effectively; using clear, simple and correct, appropriate language
5. Explain the purpose of the research, including the purpose of collecting demographic data
6. Consult with us about how best to communicate with us. For some of us the use of technology is an enabler, for others a barrier.

Trust

It's important to build trust, you can support this by embedding all these recommendations to show you have heard and acted upon our views, but trust will be especially supported by taking the following actions.

7. Make sure all views are listened to and accounted for
8. Engage with us through an existing community group or community leaders and in a community setting

Data protection

Plan how you will keep our data safe and communicate this effectively with us from the outset

9. Use trusted channels so that we know that research opportunities are genuine
10. Ensure that our data is protected and stored safely and be clear with us about how you will do this
11. Be clear about how you will maintain our confidentiality and anonymity, so we are not linked to our data

Respect

Respect was identified by many of us as a value researchers must adhere to when undertaking research

12. Treat everyone as equals
13. Be non-judgemental
14. Acknowledge all/different views and lived experiences
15. Avoid stereotypes

Transport

Some community members shared that to enable them to participate in research, transport is a key consideration

16. Provide transport, reimburse travel expenses, or give the option of being able to participate at home (as some have caring responsibilities too)

As people who would like to engage and involve people and communities in the Hampshire and Isle of Wight Integrated Care System area, we pledge to listen to the voice of these communities

and to look for ways to embed these actions and attitudes into our research, insight and engagement activities.